

PCIP Data per month -FEBRUARY 2026

No. of calls to the surgery	15267	
Number of calls answered in two mins*	0	*automated data retrieval not possible from our telephony software
Number of calls abandoned	4274	
Items issued via prescription	18,314	
Referrals Made	364	
Fit Notes (Med3s) issued	151	
Administrative Comms. Issued (letters/emails)	1167	
Text messages sent and received	1419	
Total digital requests submitted to the practice	1516	